



CORONAVIRUS (COVID-19) – WHAT WE ARE DOING AT ELMWOOD DENTAL

We understand that with this new strain of Coronavirus (COVID-19), we are facing uncharted territory. We want to let our patients know that the safety and security of our patients and team members remains our highest priority.

We take great pride in maintaining the highest standards of cleanliness and hygiene and in having a sanitized office. We are closely monitoring the guidance of the World Health Organization (WHO) and the Centers for Disease Control (CDC) regarding the spread of COVID-19. Our focus is to ensure we meet patient needs while doing our part to keep our employees, patients and communities safe.

Rest assured that we are and have always followed the appropriate guidelines for disinfection and cleanliness. As we have always done with universal precautions, all dental rooms are wiped down completely between every patient - fully on all surfaces with disinfectant wipes that kill all viruses (including COVID-19). All instruments continue to be sterilized in an autoclave.

As added precautions, the entire office is cleaned daily and the waiting area is wiped down with disinfectant wipes throughout the day. All door handles, light switches, counters and any other wipeable areas are also wiped down. All magazines and books have been removed from the waiting area. The reception area has hand sanitizer at check-in and check-out areas.

Our clinical staff wash their hands between every single patient with antibacterial soap and clerical staff is using hand sanitizer between patients also. We are also asking that any team members remain at home if they are ill or have not been feeling well.

We do ask that if you are ill, or have been around anyone who has respiratory symptoms, please do cancel your appointment and contact your doctor and follow his/her orders. As of the most recent information, the main symptoms patients experience with this virus are upper respiratory problems, fever, cough and runny nose. Please keep us updated of any COVID-19 diagnosis that you may have so we can protect our team and other patients. And please call to reschedule if there is any concern you may not be feeling well or have been in contact with anyone who has been ill. Thank you for your understanding.

To read more on the CDC website, visit:

<https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>